Tom Beckett

30 messages · 2 people · Tuesday, 13 January 2026 to Monday, 26 January 2026 · times in UTC
Messages on the right are from Maya Collins.

Tuesday, 13 January 2026

Morning Tom, the boiler stopped working last night. No hot water and the heating is off.
08:02

The pressure gauge is reading zero. I have not touched anything.
08:05

TB
Morning Maya, sorry to hear that. Can you send me a photo of the display?
08:41

boiler.jpg
08:44

It is showing F22 and a flashing red light.
08:45

TB
Thanks. F22 is low pressure. I have called Harris Plumbing and they can come tomorrow between 10 and 12.
09:10

Tomorrow works. I will be home all morning.
09:12

TB
Great. If it gets cold tonight there is an electric heater in the hall cupboard.
09:13

Found it, thank you.
09:15

Wednesday, 14 January 2026

The plumber has been. He said the expansion vessel has failed and the part needs ordering.
12:20

He topped the pressure up for now so we have hot water again, but it may drop.
12:22

TB
Good that it is running. Did he say how long the part takes?
12:40

Three to five working days. He left a quote on the kitchen table.
12:41

boiler.jpg

12:43

TB Got it. I will approve the quote today.

13:05

Thanks Tom.

13:06

Friday, 16 January 2026

Pressure dropped to 0.5 again this evening. I topped it up the way he showed me.

18:30

TB Thanks for keeping an eye on it. The part has been dispatched.

18:52

Monday, 19 January 2026

TB Harris can fit the new vessel on Thursday at 9. Does that suit?

09:15

Thursday at 9 is fine.

09:31

TB Perfect, I will confirm with them.

09:32

Thursday, 22 January 2026

All done. New vessel fitted and the pressure has held at 1.5 all morning.

11:48

He also bled the radiator in the back bedroom, which had not been getting warm.

11:50

TB Excellent. Thank you for being so patient with it.

12:03

No problem. Thanks for sorting it so quickly.

12:05

TB I will send the invoice over for your records.

12:06

TB Sent an attachment.

12:30

Received, thanks.

12:34

Monday, 26 January 2026

Just to confirm the heating has been fine all week.

19:10

TB

Good to hear. Have a good weekend.

19:25